

McIntyre Centre Raffle

Terms & Conditions

- 1) These terms and conditions (Terms and Conditions) apply to Help Commercial Operation's McIntyre Centre run by Help Enterprises Limited ACN 009 776 032 ("HELP" or "us" or "we").
- 2) By entering the Raffle, you agree to be bound by these Terms and Conditions.

Eligibility and entry

- 3) To enter the Raffle, you must purchase, from the McIntyre Centre Humanitix website: <https://events.humanitix.com/lunch-at-the-stables>, or onsite at the McIntyre Centre on 22/07/2022:
 - a) a General Admission ticket, valued at \$15.00 (AUD) each (which includes lunch, a drink and a raffle ticket); and/or
 - b) a raffle ticket, valued at \$10.00 (AUD) each.
 - c) Entries will not be accepted in any other form.
- 4) Entrants may purchase multiple tickets to the Raffle. There is no limit to the number of entries per entrant, subject to Raffle Ticket availability.
- 5) The Raffle starts on 15/06/2022.
- 6) Closing date for entries is 1pm 22/7/2022 AEST. No entries submitted after this time will be accepted.
- 7) Entry is open to Queensland residents aged 18 years or over.
- 8) You must provide your personal contact details (such as name and mobile phone number) along with your entry. Failure to do so will mean that we may be unable to contact you and you may be ineligible to win a prize.
- 9) No responsibility is accepted by HELP for late, lost, misdirected, ineligible or illegible/inaudible entries (including lost, stolen, forged, defaced or damaged proof of entry or things required by the Verification Requirements).
- 10) It is the entrant's responsibility to notify HELP if their contact details change during the Raffle Period.
- 11) HELP will not accept entries which are incomplete, illegible, or which are generated by computers or other automated means.

Prize and announcement

- 12) The prize is as stated and no cash or other alternatives will be offered. The prizes are personal to the winner/s and are not transferable.
- 13) Winners will be selected at random and announced on the day of the event (22/7/2022).
- 14) You are not required to be present at the time of the draw to win.
- 15) The winner will be notified by email and/or mobile phone number (via the contact details supplied) within 7 days of the closing date.
- 16) We will notify the winner and coordinate arrangements for the prize to be picked up from McIntyre Centre, or sent electronically to your nominated email address.

Warranties and indemnity

- 17) You warrant that all information you provide to us in relation to the Raffle is true, accurate, not misleading or otherwise incomplete; and
- 18) You indemnify HELP against all liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect, or consequential losses, loss of profit, loss of reputation and all

interest, penalties and legal costs (calculated on a full indemnity basis) and all other reasonable professional costs and expenses) suffered or incurred by HELP arising out of or in connection with any breach of these Terms and Conditions by you.

General

- 19) HELP collects your personal information in order to conduct the raffle. All personal information received will be dealt with in accordance with our Privacy Policy and the *Privacy Act 1988* (Cth). A copy of HELP's privacy policy is available on HELP's website:
<https://www.helpenterprises.com.au>.
- 20) You have entered into these Terms and Conditions without relying on any information or advice given or statement made by any other party or any person purporting to represent that party other than the information set out in our advertisements relating to the Raffle.
- 21) If any term or condition of these Terms and Conditions is unenforceable, illegal or void or makes these Terms and Conditions or any part of them unenforceable, illegal or void, then that term or condition is severed and the rest of these Terms and Conditions remains in force.
- 22) These Terms and Conditions are the entire agreement and understanding between you and HELP on everything connected with the subject matter of these Terms and Conditions and supersede any prior agreement or understanding on anything connected with that subject matter.
- 23) The law of Queensland governs these Terms and Conditions. The parties submit to the exclusive jurisdiction of the courts of Queensland and of the Commonwealth of Australia.
- 24) If the Raffle cannot run for reasons beyond HELP's control (for example, infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, or technical failures), HELP reserves the right to cancel, suspend, modify or terminate the Raffle (subject to regulatory approval). If that happens, HELP reserves the right to select winners from eligible entries received at the time.
- 25) HELP's decisions in connection with the Raffle are final and no correspondence will be entered into. Failure by HELP to enforce any of its rights at any stage does not waive those rights.
- 26) HELP is not responsible for any problems or technical malfunction of any mail delivery, telephone network or lines, computer on-line systems, communication network, computer equipment, software, technical problems or traffic congestion on the Internet or at any web site, or any combination thereof, including any error, omission, alteration, tampering, deletion, theft destruction, transmission interruption, communications failure or otherwise, any injury or damage to entries or to entrants' or any other person's computer related to or resulting from participation in or downloading any materials in this Raffle.

For information on how to play responsibly, call the Gambling Help-Line on 1800 858 858 within Australia, or your local community gambling help-line.